

NewTel Bundles Terms and Conditions

These terms and conditions are an addendum to the NewTel Standard Terms and Conditions and NewTel Broadband Terms and Conditions, which can be found online at www.newtel.ie.

The Company may provide a facility referred to as "NewTel Bundles" to NewTel customers who avail of both a NewTel Anytime Telephony package and a NewTel Broadband Choice package. The NewTel Telephony and NewTel Broadband packages to which they apply are set out in the NewTel Residential and NewTel Broadband Terms, respectively.

The Company may, at its absolute discretion, withdraw the NewTel Bundles from any or all customers with 28 days notice.

To avail of a NewTel Bundle (Bundle) it is a condition that:

1. The Bundle is only available to customers who avail of both a NewTel Anytime and NewTel Broadband package and pay by Direct Debit.
2. The usage of the Bundle is deemed to be acceptance of the NewTel Bundle terms and conditions
3. In addition to these terms and conditions, the standard terms and conditions of relevant NewTel Residential and Broadband packages apply.
4. The Bundle is subject to a minimum 12-month contract period. For new customers the contract period will be deemed to commence upon the successful provision of the Telephony component of the Bundle order. For existing customers the 12 month contract shall commence upon the successful activation of the Broadband service.
5. In the instance where Broadband can not be activated on the customers line for network reasons the contract shall be null and void.
6. Where the Bundle is ceased during the minimum contract period, NewTel reserves the right to charge the customer the monthly rental for the balance of the unexpired contract period and the applicable modem fee of €49.99.
7. The Bundle shall automatically cease on a customer's account if the customer ceases to avail of either the NewTel Anytime or NewTel Broadband component of the Bundle. In such event, the provisions of clause 6 shall apply; the customer is able to avail of NewTel Telephony packages under the terms and conditions that applied to that component prior to the implementation of the Bundle on the account.
8. If a customer does wish to keep their broadband active then the contract period may be served out however an additional €10 Broadband administration charge will be added monthly to the stand alone price of the relevant broadband package, this will be done automatically until the customer either pays out their full contract at the original agreed rate or enters a new contract by bringing their WLR back to NewTel.
9. As NewTel Broadband is not a stand alone product any cessation of the telephony component will cease the total Bundle and the provisions of clause 6 shall apply.
10. Business Rules for the Bundle:
 - a. DSFA allowance does apply
 - b. Existing customers in a Broadband contract may upgrade to the Bundle however this will require a new 12-month contract to begin from the point of plan upgrade.